Department of Defense CASE STUDY

Joint Improvised-Threat Defeat Agency (JIDA) Mission Support Services

- **Systems and Technical Services**
- **Cybersecurity and Information Assurance**
- **Acquisition Strategy, Planning, and Implementation**
- **Human Capital and Background Investigations Lifecycle Services**
- **Business and IT Training**

Client Challenge

As JIDA expanded, it was outgrowing its administrative and technical processes, leading to large-scale inefficiencies. XLA was engaged to organize and improve the existing processes.

XLA Excellence Delivered

XLA manages JIDA's business processes, enabling JIDA to focus on its principal mission of fusing operational and intelligence information to identify IED targets and disrupt the operations of violent extremist groups that use IEDs. Our approach has increased collaboration, standardization, integration, and continuous improvement in the management of information technology projects and services across JIDA, including in the following areas:

- Program Decision and Documentation Support
- Acquisition Consulting Support
- Financial Management Services
- Security Assurance Management
- Configuration Management

- Information Assurance
- Business Intelligence
- Administrative and Organizational Effectiveness Support
- Human Resources Management
- Property Management

Impact

- Planned and implemented Configuration Management initiatives that have helped JIEDDO realize cost savings and cost avoidance of $9.5 million over 4 years.

- Worked with numerous different software vendors to consolidate over 1,100 different software purchases since 2009, providing JIDA with a cost avoidance of $16.9 million.

- As a result of our efforts in developing the Advanced Technology Application Center (ATAC) Innovation Process, the COIC received an Authority to Operate (ATO) on the Secret Local Area Network (SLAN) in just 6 months. The COIC is one of only two DoD entities that has received a C&A grading of A-Plus across all its enclaves.

Excellence Always.