



International CASE STUDY

United States Agency for International Development (USAID), Bureau for Global Health

- Acquisition Strategy, Planning, and Implementation
- International and Humanitarian Deployment

Client Challenge

Global Health programs account for the largest portion of USAID programming and a majority of its overall budget. Due to the large volume of contracts, grants, and cooperative agreements that USAID must advertise, award and manage, the Bureau for Global Health sought contractor support to facilitate processes between the Bureau and USAID's Office of Acquisition & Assistance (OAA), as well as to augment OAA's direct hire staff in order to increase the speed and efficiency of Acquisition & Assistance activities. Additionally, USAID sought to provide a similar support mechanism for its overseas Missions so that they could more expeditiously implement Global Health programs in the field.

XLA Excellence Delivered

XLA established a team of Acquisition & Assistance Specialists and Program Assistants that are led by the Deputy Project Director to assume a significant share of OAA's Global Health-related workload. Additionally, our staff deploys overseas to directly support USAID Missions on an as-needed basis, and supports the Missions remotely from our office in Washington, DC to conserve funds when an onsite presence is not necessary.

XLA's corporate office provides our team with highly responsive back-office support including the coordination of international travel logistics to ensure that our assigned personnel get to their destination when needed, are able to remain motivated and highly productive while overseas, and can respond quickly to changing requirements. International travel to date has included dozens of trips to destinations that have included Ghana, Haiti, India, Kenya, Mozambique, Rwanda, Senegal, Tanzania and Zambia.

Impact

- Enabled USAID to noticeably increase its capacity for accomplishing Acquisition & Assistance work thereby allowing USAID Global Health programming to begin, continue, and expand.
- Significantly reduced the time required to process pre and post-award actions .
- Facilitated the award of some large and very significant contract vehicles including one of the largest acquisitions ever handled by OAA; the Supply Chain Management System that supports the President's Emergency Plan for AIDS Relief (PEPFAR) program.